

Store

THE SHOPPES OF NAAMANS  
NAAMANS & SHIPLEY ROADS  
WILMINGTON, DE 19801  
(302) 479-5594 • (800) 571-3346  
Fax (302) 479-5795



Office

5107 GOVERNOR PRINTZ BOULEVARD  
WILMINGTON, DE 19809  
(302) 762-2250 • (610) 459-9592  
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COLONY POOL  
SPRING 2012  
POOL OPENING CONTRACT

WWW.COLONYPOOL.COM

Please check off the work you need, complete all information and fax or mail Service Agreement with your payment or credit card information to reserve a date. Prices quoted are for standard systems & pools up to 800 sq. ft. for Spring 2012. We will assess additional charges if your pool is other than standard. Additional trips & chemicals may be necessary to correct a severe water condition; an extra charge will apply.

A CREDIT CARD ON FILE IS REQUIRED FROM ALL CUSTOMERS

REMOVE  
POOL COVER



Remove, fold, store on customer's property. Pool cover must be dry prior to our arrival. **Additional charge to pump covers, and remove debris.** Prices based on standard sizes; oversize covers extra.

MESH COVER - \$75   
SOLID COVER - \$130

SPRING  
REASSEMBLY  
OF POOL



(Does not include removing pool cover or chemicals)

Prior to our arrival, water level must be raised to operating level. Accessories & equipment removed for winterization will be reassembled. We will start the system at opening, however, if water level is too low and/or heater will not light, you will be charged for a return trip. Any repairs and/or parts will be an additional cost. **HEATERS WILL NOT BE LEFT RUNNING.**

STANDARD - \$245   
(Does not include removing pool cover or chemicals)

SHOCK & BALANCE  
POOL WATER



Includes initial brush-down of walls (if necessary), chemicals to adjust pH, alkalinity and hardness, and 1 container of shock & clarifier.

\$95

IF POOL IS ON BAQUACIL/CLEAR COMFORT, CHECK HERE

VACUUM POOL  
(Will not be done at day of pool opening)



After customer has advised that the pool bottom is visible in the deep end, we will return to vacuum the pool up to 1 hour. Extra charge for over 1 hour, any chemicals used, or for additional trips. **This service will be billed separately. Vacuuming service continues until the pool is clean, clear & ready for use. If you feel that the service should be discontinued. PLEASE CONTACT OUR OFFICE IMMEDIATELY!! WEEKLY MAINTENANCE CUSTOMERS MUST SIGN UP FOR THIS SERVICE!! This may take numerous visits/hours.**

\$120   
(per hour)

EMPTY & CLEAN  
POOL



Pool will be pumped within 100' of deep end as directed by customer & washed with proper solution. There will be an extra charge for excessive debris, stains or longer discharge hose. **We cannot be responsible for damage to pool shell caused by underground hydrostatic water pressure. Customer to provide for installing plugs & filling pool.**

STANDARD SIZE POOL  
\$985   
(Price includes new VGB compliant drain cover, if necessary)

NAME: \_\_\_\_\_ SIGNATURE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_ DEVELOPMENT: \_\_\_\_\_

CITY, STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_ EMAIL: \_\_\_\_\_

PHONE: (h): \_\_\_\_\_ (w): \_\_\_\_\_ FAX: \_\_\_\_\_

TYPE OF POOL:  Plaster  Painted  Vinyl  Other  Brand name: \_\_\_\_\_

TYPE OF SANITIZER:  Banquacil/Clear Comfort  Bromine  Chlorine  Simplicity  Other

Please schedule work the week of \_\_\_\_\_ or \_\_\_\_\_

We will make every effort to schedule work as close to requested date as possible. We cannot be responsible for delays due to weather or ground water conditions. All work scheduled on a first-come, first-served basis.

PLEASE BE SURE ALL PARTS ARE POOLSIDE.

Call us about our WEEKLY and VACATION services!

A CREDIT CARD ON FILE IS REQUIRED FROM ALL CUSTOMERS

DEPOSIT ENCLOSED \* \$ \_\_\_\_\_

\*(Minimum of 50% must be returned with contract to reserve a date.)

NO WORK SCHEDULED WITHOUT A DEPOSIT AND SIGNED CONTRACT. BALANCE DUE AT TIME WORK IS PERFORMED.  
(BALANCE WILL BE AUTOMATICALLY CHARGED TO CREDIT CARD GIVEN FOR DEPOSIT)

CHECK  DISC.,MC OR VIS CARD# \_\_\_\_\_ EXP. \_\_\_\_\_ CSC \_\_\_\_\_  
(Card Security Code)

A finance charge of 2% per month (24% annually) will be assessed on all monies over 30 days. Should collection procedures be necessary, all interest, legal & collection fees will be sought for reimbursement.

Additional Services/Estimates:

- Coping/tile replacement  Sandblast  Repaint  PebbleTec®/Replaster  Loop-Loc® or Merlin Safety Cover
- Equipment upgrades  Baby-Loc Fence  Power washing  Weekly/vacation services

## SERVICE AGREEMENT PROVISIONS

**NO WORK WILL BE SCHEDULED UNTIL A SIGNED COPY IS RETURNED TO OUR OFFICE. COMPLETE CONTRACT PAYMENT MUST ACCOMPANY SIGNED AGREEMENT. YOUR ACCOUNT MUST BE CURRENT TO RECEIVE SERVICE. ANY MONEY RECEIVED WILL BE APPLIED TO ANY OUTSTANDING BALANCE. A CREDIT CARD ON FILE IS REQUIRED FROM ALL CUSTOMERS.** We reserve the right to cancel any agreement without notice and refund the deposit. This agreement becomes valid upon COLONY POOL SERVICE OF DELAWARE, INC. receipt of the original copy properly signed by the Owners (or lessee), accompanied with the remittance and accepted by COLONY POOL SERVICE OF DELAWARE, INC. Executed in Wilmington, DE 19809. Acceptance of this agreement indicates customer's agreement to our payment terms. COLONY POOL SERVICE OF DELAWARE, INC. will endeavor to render prompt and efficient service as close to the contracted date as possible. You will be notified of the schedule date by phone or email. Work is scheduled on a first-come, first-serve basis. We assume no responsibility for delays beyond our control. Any additional repairs, replacement parts or chemicals necessary will be billed in addition to the contracted price. Remaining payment for all services and supplies is due upon completion of work. 2% service charge per month is added to unpaid balances. If you fail to pay as required, you agree to pay for all reasonable collection costs, including attorney fees. **A credit card on file is required from all customers. If you fail to remit total outstanding balance within 60 days, you hereby agree to said charges being placed on your credit card that is on file.** You may cancel this transaction without any penalty or obligation within 3 business days from the return receipt to COLONY POOL SERVICE OF DELAWARE, INC.

### **GUARANTEE**

Should any defect arise in the filter system, pool circulation lines, heater, pump unit or sanitizing system due to company's improper winterizing or usage of defective materials, then such defects shall be repaired at no cost to the owner. This guarantee applies only if company performs winterization prior to any "Freeze" which results in damage to previously noted pool components; further, any such damage will be noted on the invoice covering the winterization. COLONY POOL OF DELAWARE, INC. is not responsible for refilling the pool with water or water bills to refill pool. Guarantee shall not include pool's shell, deck, tile, coping or spa type return jets.

**ANY SERVICE RELATED COMPLAINTS OR BILLING ERRORS MUST BE FILED IN OUR OFFICE IN WRITING WITHIN TEN (10) DAYS OF BILLING DATE OR TOTAL INVOICE IS DUE IN FULL.**